

Protect your North Jersey FCU Master Cards from Fraud

While we continue to live in “interesting times,” protecting your credit card from fraud should not be an additional worry. At North Jersey FCU, we take your safety very seriously - now more than ever. We now offer a new and convenient service to decrease your risk of fraud. **Automated Fraud Alerts text messages on your mobile phone.** It works like this - should there be any suspicious activity on your account, you will immediately receive an automated call, text, or email alerting you of the charge.

Our new automated system includes:

- **Immediate Alerts:**

When suspicious activity is detected in your account, we don't wait for an agent to dial your number – our automated system will immediately contact you by text or phone.

- **2-Way Communication**

You can take action the second you receive your alert – by texting the provided command word or interacting with the automated system on the phone; follow the instructions to answer questions regarding our recent card activity.

- **Real-time Support**

Our live agents are ready to assist you at any time to ensure you receive the best defense exactly when you need it.

North Jersey FCU's new automated system helps you identify potential fraudulent activity immediately and stop it in its tracks. Please make sure to update your contact information so you can be reached if there is ever any fraud on your account.

Members should be aware that, while North Jersey FCU does monitor fraudulent or suspicious account activity and may proactively contact a member about this activity, we will never call and ask for confidential information such as your account number or PIN. Contact 1-973-785-9200 if you have provided confidential information.

